

LEGAL NOTICE

Ante The person responsible for this website is:

HOTELES JIMÉNEZ DURÁN, S.L., company registered in the Mercantile Registry, with CIF B14600571 and registered office at, C/ ISABLE LOSA 8 - 14001 - CÓRDOBA

You can also contact **HOTELES JIMÉNEZ DURÁN, S.L.** through the following email address:

- casadelosnaranjoshotel@gmail.com
- www.casadelosnaranjos.com
- telephone 957470587

HOTELES JIMÉNEZ DURÁN, S.L. As responsible for this website, it assumes the commitment to process the information of our users and customers with full guarantees and comply with national and European requirements that regulate the collection and use of personal data of our users.

This website, therefore, strictly complies with REGULATION (EU) 2016/679 regarding the protection of natural persons with regard to the processing of personal data and the free circulation of these data, the ORGANIC LAW 3/2018 on Data Protection and guarantee of digital rights and the LSSI-CE Law 34/2002, of 11 July, on services of the information society and electronic commerce.

GLOSSARY

- Server: machine equipped with hardware and software, capable of meeting requests from a client and responding to them accordingly.
- Software: software of a computer system.
- Cookies: files that web pages save on users' devices while browsing their website, where certain information is stored to improve navigation and use of services.
- Portal: Internet domain composed of multiple web pages with different URL's.
- URL: (from English, Uniform Resource Locator) refers to the address that identifies a content posted on the Internet.

GENERAL CONDITIONS OF USE

These General Conditions regulate the use (including mere access) of the pages of the web, members of the website of www.casadelosnaranjos.com including the contents and services made available therein. Any person who accesses the web, www.casadelosnaranjos.com ("User") agrees to submit to the General Conditions in force at all times of the portal www.casadelosnaranjos.com

The registered domain (hereinafter Portal, Website, web address) www.casadelosnaranjos.com is owned by **HOTELES JIMÉNEZ DURÁN, S.L.**, who has granted the exclusive use of them

The official website of **HOTELES JIMÉNEZ DURÁN, S.L.** is

www.casadelosnaranjos.com which aims to facilitate the dissemination, acquisition and knowledge of the activities that the company carries out, as well as the products and services offered to the general public.

The use, navigation, registration and any other activity that implies access to the aforementioned websites is understood as the full, express and conscious acceptance of these conditions, without prejudice to the fact that other specific conditions may be applied for the correct and complete provision of services that require added information..

At any time, and without prior notice, the company may make modifications, additions, corrections, deletions and updates of the presentation or configuration of this or any of the domains whose ownership it holds and its subdomains..

Each modification will be convenient to indicate in the portals themselves, indicating the web version and the date of modification to disseminate said information among users, for whom it is convenient to check the accuracy and / or validity of these conditions.

PERSONAL DATA WE COLLECT AND HOW WE COLLECT IT

Read Privacy Policy.

COMMITMENTS AND OBLIGATIONS OF USERS

The User is informed, and accepts, that access to this website does not imply, in any way, the beginning of a commercial relationship with **HOTELES JIMÉNEZ DURÁN, S.L.**. In this way, the user undertakes to use the website, its services and contents without contravening current legislation, good faith and public order.

It is forbidden to use the website, for illicit or harmful purposes, or that, in any way, may cause damage or prevent the normal functioning of the website. Regarding the contents of this website, it is forbidden:

- Its reproduction, distribution or modification, total or partial, unless it has the authorization of its legitimate owners.
- Any violation of the rights of the provider or the legitimate owners.
- Its use for commercial or advertising purposes.

In the use of the web, www.casadelosnaranjos.com, the User undertakes not to carry out any conduct that could damage the image, interests and rights of www.casadelosnaranjos.com of third parties or that could damage, disable or overload the portal or that prevents, in any way, the normal use of the web.

However, the User must be aware that the security measures of computer systems on the Internet are not entirely reliable and that, therefore, www.casadelosnaranjos.com cannot guarantee the absence of viruses or other

elements that may cause alterations in the computer systems (software and hardware) of the User or in their electronic documents and files contained therein.

In the event that the User causes damage to *HOTELES JIMÉNEZ DURÁN, S.L.* or to third parties by misusing the Web portal, *HOTELES JIMÉNEZ DURÁN, S.L.* will be excluded from any liability that may be imputed to it. For such purposes, the User will assume the exclusive responsibility that may arise and will hold *HOTELES JIMÉNEZ DURÁN, S.L.* fully harmless.

SECURITY MEASURES

The personal data communicated by the user to www.casadelosnaranjos.com can be stored in automated databases or not, whose ownership corresponds exclusively to *HOTELES JIMÉNEZ DURÁN, S.L.*, assuming all the technical, organizational and security measures that guarantee the confidentiality, integrity and quality of the information contained therein in accordance with the provisions of current regulations on data protection.

Communication between users and www.casadelosnaranjos.com It uses a secure channel, and the data transmitted is encrypted thanks to HTTPS protocols, therefore, we guarantee the best security conditions so that the confidentiality of users is guaranteed.

However, the User must be aware that Internet security measures are not impregnable. CLAIMS

HOTELES JIMÉNEZ DURÁN, S.L. informs that there are complaint forms available to users and customers.

The User may make claims by requesting their claim form or by sending an email to casadelosnaranjoshotel@gmail.com indicating their name and surname, the service and / or product purchased and stating the reasons for their claim.

DISPUTE RESOLUTION PLATFORM

Por si puede ser de tu interés, para someter tus reclamaciones puedes utilizar también la plataforma de resolución de litigios que facilita la Comisión Europea y que se encuentra disponible en el siguiente enlace: <http://ec.europa.eu/consumers/odr/>

INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS

By virtue of the provisions of articles 8 and 32.1, second paragraph, of the Intellectual Property Law, the reproduction, distribution and public communication, including its method of making available, of all or part of the contents of this website, for commercial purposes, in any medium and by any technical means, are expressly prohibited. without authorization of *HOTELES JIMÉNEZ DURÁN, S.L.*. The user

undertakes to respect the Intellectual and Industrial Property rights owned by www.casadelosnaranjos.com . Otherwise, the offending User will assume all direct and indirect responsibilities that may arise.

The user knows and accepts that the entire website, containing but not limited to, the text, software, content (including structure, selection, arrangement and presentation thereof) podcast, photographs, audiovisual material and graphics, is protected by trademarks, copyrights and other legitimate rights, in accordance with international treaties to which Spain is a party and other property rights and laws of Spain.

In the event that a user or a third party considers that there has been a violation of their legitimate intellectual property rights by the introduction of certain content on the web, they must notify this circumstance to casadelosnaranjoshotel@gmail.com indicating:

- Personal data of the interested party holder of the rights allegedly infringed, or indicate the representation with which it acts in case the claim is presented by a third party other than the interested party.
- Indicate the contents protected by intellectual property rights and their location on the web, the accreditation of the intellectual property rights indicated and express declaration in which the interested party is responsible for the veracity of the information provided in the notification.

EXTERNAL LINKS

web pages www.casadelosnaranjos.com. It may provide links to other proprietary websites and content owned by third parties. The sole purpose of the links is to provide the User with the possibility of accessing these links.

HOTELES JIMÉNEZ DURÁN, S.L. is not responsible in any case for the results that may be derived to the User by accessing these links. Information provided on these Sites is subject to the privacy policies used on such Sites and will not be subject to the privacy policy of www.casadelosnaranjos.com. Therefore, we strongly recommend Users to review in detail the privacy policies of the links of other websites.

However, hyperlinks must respect the following conditions:

- The linked website will not contain information or any other content that may be considered contrary to public order or violators of rights, nor those that are considered illegal, discriminatory, or violators of commonly accepted ethical principles.
- The quality, accuracy, reliability, correctness or morality of content or services that the establishment of the hyperlink may offer is not guaranteed, assuming the user the consequences, damages or actions that may arise from access to it without being responsible to www.casadelosnaranjos.com in any way, as indicated in the section Responsibilities. www.casadelosnaranjos.com You

can request at any time the removal of the link, without having to allege cause that must be done immediately as soon as the notification is received

The User who intends to establish any technical link device from his website to the portal www.casadelosnaranjos.com must obtain the prior written authorization of **HOTELES JIMÉNEZ DURÁN, S.L.** The establishment of the link does not imply in any case the existence of relations between **HOTELES JIMÉNEZ DURÁN, S.L.** and the owner of the site on which the link is established, nor the acceptance or approval by **HOTELES JIMÉNEZ DURÁN, S.L.** of its contents or services.

FEEDBACK POLICY

On our website, comments are allowed to enrich the contents and make inquiries.

Comments that are not related to the theme of this website, which include defamation, insults, personal attacks or disrespect in general towards the author or other members will not be accepted..

Comments that contain information that is obviously misleading or false, as well as comments that contain personal information, such as, for example, private addresses or telephone numbers and that violate our data protection policy will also be deleted.

Likewise, those comments created only for promotional purposes of a website, person or group and everything that may be considered spam in general will be rejected.

Anonymous comments are not allowed, as well as those made by the same person with different nicknames. Comments that attempt to force a debate or a position by another user will not be considered either.

EXCLUSION OF GUARANTEES AND RESPONSIBILITY

The user expressly declares that the equipment from which he accesses is provided with original hardware and software, with its corresponding license of use. Likewise, it states that it has implemented and activated the appropriate security measures and that all the software installed on the devices that allow access and / or use of the portal are updated to the latest version released by the licensee and / or manufacturer. Any error or damage that may be caused as a result of breach of these conditions is the sole responsibility of the user.

The Provider does not grant any guarantee nor is liable, in any case, for damages of any kind that may be caused by:

- The lack of availability, maintenance and effective operation of the website, or its services and contents;
- The existence of viruses, malicious or harmful programs in the contents;
- The illicit, negligent, fraudulent use or contrary to this Legal Notice;

- The lack of legality, quality, reliability, usefulness and availability of the services provided by third parties and made available to users on the website.
- The provider is not responsible under any circumstances for damages that may arise from the illegal or improper use of this website.

The user is aware, understands and acknowledges that he is exclusively responsible for accessing and/or using the information contained in the portals of **HOTELES JIMÉNEZ DURÁN, S.L.**, and any derivation of responsibility for such action is prohibited.

HOTELES JIMÉNEZ DURÁN, S.L. It is not responsible for the information and content stored that allows third parties to independently publish content. By way of illustration, without being understood as a closed list, it is understood as such publications in RR.SS., Chats, Blogs, comments, forums, etc. **HOTELES JIMÉNEZ DURÁN, S.L.** is not responsible for the answers or replies made through the different email addresses that appear on its Website, and no binding legal effect can be derived in any case.

In compliance with the provisions of the LSSI, HOTELES JIMÉNEZ DURÁN, S.L. actively collaborates with authorities and security forces in the blocking and / or withdrawal, or any other action that has administrative or judicial authorization, of all content that could affect or contravene international, Spanish national legislation, rights of third parties, Morality and public order.

DATA OF MINORS

This website is not directed to minors. If you are a minor, please do not attempt to register as a user of our websites. If we discover that we have mistakenly obtained personal information from a minor, we will delete such information as soon as possible.

In accordance with the provisions of article 7 of Organic Law 3/2018, of December 5, Protection of Personal Data and Guarantee of Digital Rights, a minor may consent to the processing of their data when they are over 14 years old.

MODIFICATIONS

The website www.casadelosnaranjos.com ownership of HOTELES JIMÉNEZ DURÁN, S.L. can modify this legal information and that of its privacy policy, in order to adapt it to changes in current regulations or in the structure and operation of the person in charge. For this reason, we advise users to visit it periodically. When significant changes occur, users can be communicated either through the web or through email to those who are registered.

APPLICABLE LAW AND JURISDICTION

In general, the relations between HOTELES JIMÉNEZ DURÁN, S.L. and the Users of its telematic services, present on this website, are subject to Spanish legislation and jurisdiction and to the courts of Córdoba.

CONTACT

In case any User has any questions about these Legal Conditions or any comments about the portal, please contact:

Web : www.casadelosnaranjos.com
E-mail : casadelosnaranjoshotel@gmail.com